Two issues that I am very clear about that may have led to ballots being run through more than once.

Ballot Resolutions may have played an intricate role, as ballot stacks were mixed up and possibly scanned more than once.

Scanner Issues:

On Election Night, the DS450 ballot scanner, which scans and tabulates ballots, malfunctioned multiple times. The mail ballots were run through with no problem. The first election day box came in from the Event Center – Expo, and there was no problem. The following five boxes from the other polling locations did not go so well. I called ES&S technical support for assistance. The fix worked for a short time, then the ballots started kicking out in bunches again.

This led to discrepancies in ballot counting as well. Several of the Election Judges had issues with the ballot count, leading the Tabulators to believe that the count scanned by the DS450 was correct.

One hundred forty-seven ballots were scanned in duplicate.

This does not negate the validity of the outcome of either election. The margins were overwhelmingly clear that the outcome of both elections was not affected, and the outcomes stand as they are.

Our solution is to purchase DS300 ballot scanners for each polling location, allowing voters to resolve their own ballots at the polling location and alleviating the dependency on the DS450 to work properly.

Carol Jackson, Elections Administrator